

PRICING

Prices are in U.S. dollars and are in effect at the time of printing. While Travers strives to keep prices in effect thru the life of the catalog, unexpected price increases from our manufacturers may occur. Typographical errors and prices are subject to change without notice. Items will be invoiced at prices current at the time of shipment. Quotations are valid for 30 days unless otherwise specified. Minimum Order \$25.00.

VOLUME PRICING

Special discounts may be available for large quantity orders. Travers specializes in government and institutional bids, GSA #MF2TRAV. Call **1-800-221-0270** for more information.

NO HASSLE RETURNS

Travers wants you to be 100% satisfied with your purchase. We will replace, refund or issue credit on standard stock merchandise in unused condition. Returns must be pre-authorized and must be returned within 30 days of Travers' original ship date. Call our customer service department at **1-800-221-0270** to arrange your return authorization number. Be sure to include the original packing slip (or a copy) or invoice in the package. Shipping must be prepaid. We will not accept C.O.D. shipments. Any claims or discrepancies in the shipment must be made within 5 days of receipt of the merchandise.

The return of factory standard non-stock items may be subject to a 15% or greater restocking charge. Discontinued, liquidation, made to order and cut to length products are not returnable. Due to manufacturer's policy, all books and software that are opened cannot be returned. All credits and returned products are subject to inspection. Travers reserves the right to decline the return or credit of any product deemed misused or non-saleable.

DAMAGES, SHORTAGES AND CLAIMS

Should a UPS shipment arrive visibly damaged, **REFUSE THE SHIPMENT** & call us toll free at **1-800-221-0270** to request a replacement. We will immediately initiate a claim with the carrier and a new order for the damaged merchandise. Should you receive a UPS shipment with hidden damage, call **1-800-221-0270** to advise our office of the damages and we will assist you with your claim and enter a new order for the damaged merchandise if necessary. Keep **ALL** damaged goods, container and packaging until you are advised to dispose of them. All claims must be reported within 5 business days of receipt of merchandise.

Should a truck or motor freight shipment arrive visibly damaged, customer should **REFUSE THE SHIPMENT** & sign the delivery receipt 'package received damaged', as **ALL VISIBLE DAMAGE MUST BE NOTED AT TIME OF RECEIPT**. Should you receive a truck or motor freight shipment with hidden damage, the carrier must be notified within 24 hours of delivery. Keep **ALL** damaged goods, container and packaging for the carrier's inspection. For all shipments under a customer's collect carrier account, the customer must file the claim directly with the carrier. Call **1-800-221-0270** for assistance and/or to place a replacement order if required.

FAST SHIPPING

We provide same day shipping for all in-stock orders placed by 7:00 pm ET, sent within the continental US.

We will send the orders via the fastest and most economical shipping method available. Same day shipping is not guaranteed for items not in stock, backorders, replacement orders, new account (first orders) or orders under review by our credit department. Travers is not responsible for shipping or delivery delays caused by the carrier, computer interruptions or acts of God. In no event shall Travers be liable for damages of any kind as a result of delays in delivery. A purchaser's sole remedy shall be to return merchandise delivered late for a full refund.

Should your order require shipping from multiple warehouses or need to be backordered, there are **no delivery charges on the backorders or split shipments under 5lbs.**

PAYMENT OPTIONS

CASH: Orders must be paid in US Dollars.

C.O.D.: Orders can be sent C.O.D. It is the purchaser's responsibility to pay the C.O.D. charges.

Open Accounts: Net 30 days on all open accounts from the date of the invoice.

New Accounts: An acceptable Dun & Bradstreet rating can qualify you for an open account immediately. If you are not rated, you can obtain a credit application by contacting our sales department at 1-800-221-0270 or by downloading it from www.travers.com. We will work quickly to open your account.

Credit Cards: We accept Visa, MasterCard, Discover and American Express. ©2008 Travers Tool Co., Inc.

Warning: You create dust when you cut, sand, drill or grind materials such as wood, paint, metal, concrete, cement or other masonry. This dust often contains chemicals known to cause cancer, birth defects or reproductive harm.

LIMITED WARRANTY

Travers Tool Co., Inc. warrants that for a period of 30 days from the date of shipping, merchandise shall be free from defects in materials & workmanship under normal use provided such merchandise is correctly installed and maintained. This warranty does not apply to products that have been subject to misuse, abuse, neglect, improper storage, handling or maintenance. The customer's exclusive remedy for breach of this warranty is the replacement by Travers Tool Co., Inc. of any defective merchandise returned to Travers Tool Co., Inc. within the 30-day period. In no event shall Travers Tool Co., Inc. be liable for any incidental or consequential damages or for loss of profits or for any other damages not withstanding that Travers Tool Co., Inc. may have been advised that such damage may be likely to occur. The foregoing is the Travers Tool Co., Inc.'s exclusive warranty and is in lieu of all other warranties, express or implied, including warranties of merchantability or fitness for any purpose. Travers Tool Co., Inc. shall not be liable to customer on any claim of negligence or for any manufacturer's strict liability on any merchandise. Information provided by a Travers Tool Co., Inc. employee, outside salesperson or other representative is subject to this limited warranty. No one is authorized to change the foregoing provisions or assume any obligations or liabilities for Travers Tool Co., Inc.

HAZARDOUS MATERIALS



Products shown with this symbol are considered hazardous by the US DOT & cannot be shipped via air freight. Products considered hazardous for shipping require special packaging and handling & may require additional shipping fees. Call 1-800-221-0270 for details.

GROUND SHIP AEROSOL



Products shown with this symbol will not be shipped via air freight due to hazmat restrictions. Products considered hazardous for shipping may require special handling & packaging as well as additional charges for ground shipping. Call 1-800-221-0270 for details.

FREE SHIPPING



"Free Shipping" applies to select items that are marked as so within the catalog. "Free Shipping" means standard ground (small-parcel or truck) shipment to a location within the continental U.S. only. Liftgate services require an additional \$55 charge. Other non-standard services will also incur a charge.